

EXCHANGE / RETURNS FORM

Name

Order Number #

Email

Phone

EXCHANGE / RETURN PROCESS

If you have received an item that is damaged or faulty please contact us immediately!

1. Ensure the product is in its original box with packaging, and in an unworn condition, as new.
2. Please use the carton your items were delivered in to return your items or place in a shipping bag
3. Please do not affix tape or label directly onto the shoe box
4. Make sure to enclose your invoice and completed returns form with your return items

Please note: Returns and exchanges can take up to 10 business days to be processed. This covers the time for your parcel to safely reach us and for your refund or exchange to be completed. You will be contacted as soon as we have processed your return. Customers are responsible for return shipping and handling charges. We recommend sending return parcels via registered post as we are not liable if your return is not received.

The Item/s I am returning:

Qty	Style Name & Colour	Size

Please tick the appropriate box- I would like to:

EXCHANGE - Please mark your desired size:

(We might not always be able to provide you with your desired size, should this be the case you will be informed immediately and a refund will be issued).

AU SIZES

5	5.5	6	6.5	7	7.5	8	8.5	9	9.5	10	10.5	11	11.5	12
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EU SIZES

35	35.5	36	36.5	37	37.5	38	38.5	39	39.5	40	40.5	41	41.5	42
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REFUND - Please select your reason for return below:

1. Wrong Size		3. Other/Comments:
2. Change of Mind		

Send to:



ONLINE RETURNS CENTRE

112-118 Dunning Avenue
ROSEBERY
NSW 2018